



WARRANTY

For any complaint or After Sales Service, you must keep the assembly direction with the guarantee code on the back and the proof of purchase (invoice or receipt).

In order to validate your guarantee, please access www.naturalisrp.com and follow the instructions.

You have 60 days from the date of leaving of the factory to validate the guarantee*. After this period, the owner will have to submit a new request for review by accessing the website www.naturalisrp.com entering the guarantee code and presenting the proof of purchase. A description and pictures may be requested.

* Date mentioned along with the warranty code.

DURATION OF THE WARRANTY

. **Structure:** The concrete walls and coping of the Naturalis pool have 10 years warranty against freezing and thawing.

Due to its composition, the structure and the copings can have over the years a phenomenon called fluorescence, slight discoloration and some micro cracks can appear, they are not covered by warranty, but they do not alter the characteristics or the resistance of the pool.

. **Liner:** 10 years, only on the welding, with a gradual reduction of 10% per year.

. **Pump:** 2 years

. **Skimfilter:** 2 years (except cartridge)

. **Ladder:** 1 year (unless you use a salt device).

Are excluded from warranty:

- Cuts, holes, folds, wrinkling, tears, pullings, color maintenance, patches of any kind
- The cut and put in the water
- Maintenance
- The wintering.

The warranty is excluded in the following cases:

- Installation or use not in accordance with our instructions
- Damage caused by mishandling of the product.

